



People's Energy Cooperative

Your Touchstone Energy® Cooperative 

Immediate NEWS RELEASE

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Utility Scam asking Consumers for Immediate Payment

ORONOCO, MN, July 16, 2019 – A member of People's Energy Cooperative (PEC) was the target of a phone scam threatening disconnection if they did not pay within 30 minutes. The member reported receiving an automated phone call that instructed the member to call an 800 number to make a payment.

PEC reminds members that in circumstances when the Cooperative performs automated phone calls, the message instructs members to contact the Cooperative regarding their account. It is very important to remember that PEC staff will never request bank or payment information from members over the phone. Payments may only be made over the phone when the member initiates the call through our automated phone payment system. Member service representatives will only ask for information to verify the identity of the member. Members of People's Energy Cooperative who receive phone calls threatening disconnection if payment is not made immediately are encouraged to hang up and call PEC directly at (800) 214-2694.

About People's Energy Cooperative

People's Energy Cooperative is a member-owned electric cooperative celebrating over 80 years of delivering retail electric power to its nearly 19,000 member-owners in Olmsted, Dodge, Fillmore, Mower, Wabasha and Winona Counties. People's Energy Cooperative is a Touchstone Energy® cooperative and a member-owner in the Dairyland Power system of electric cooperatives that generates and transmits reliable electric power in 62 counties of four states (Wisconsin, Minnesota, Iowa and Illinois).

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