

Understanding Your Energy Bill

People's Energy Cooperative is utilizing a new bill format that is easier to read and draws your attention to key billing information with full color graphics. Most members with multiple meters or accounts will now receive all information on one billing statement.

The 'Billing Summary' replaces the 'Other Bill Information' section and provides a snap-shot of your payment activity.

Messages specific to your account will stand out to make you aware of information such as expired credit cards on file, a past due reminder or if your service is facing disconnection.

This section summarizes the meter detail for each service address.

The 'PEC Message' area displays important information about upcoming Cooperative events, member programs and reminders.


The 'kWh Use History' has been expanded to include average daily temperature, daily kWh used and daily cost information.

For your convenience we've added our pay by phone number.

There are two significant changes to the 'Detail of Charges' section. The first is that the 'Facility Charge' is now called 'Basic Service Charge' to better reflect the purpose of this charge. This charge covers the costs associated with supplying electrical service to an individual meter.

The other key change is that members with multiple meters will now see all of their meters listed on one statement. Most members with multiple accounts will now have all of their accounts listed on one statement and key information will be provided for each account.

Please note the back of the first page of the billing statement now contains important information such as contact information, steps to follow in a power outage, payment options and more.



People's Energy Cooperative
Your Touchstone Energy® Cooperative

1775 Lake Shady Avenue South
Oronoco, MN 55960

Office Phone: 507-367-7000 or 800-214-2694
To Report an Outage: 800-214-2694
Website: www.peoplesenergy.coop

Pay By Phone
855-730-8709

1234 1 AV 0.378
PEC MEMBER
1234 COOP WAY NORTH
ORONOCO, MN 55960-1234

5 5254
C-16 P-18

Account Number	12345
Statement Date	11/04/2014
Payment Due	11/20/2014

Billing Summary	
Previous Balance	61.25
No Payment Received	0.00
Delinquent Balance Due Immediately	61.25
Current Balance Due 11/20/14	89.00
Total Balance Due	150.25

**** ATTENTION: PAST DUE BILL ****

According to our records, as of the date of this statement, your energy bill has not been paid. Please pay the delinquent balance immediately. Please disregard if you have already made your payment in full.

Page 1 of 2

Service Address	Meter Number	Current Meter Rdg	Current Rdg Date	Previous Meter Rdg	Previous Rdg Date	Days	Reading Type	Mult.	kWh Usage
1234 COOP WAY NORTH	PEC12345	10505	10/31/2014	10382	09/30/2014	31	ESTIMATED	1	123

PEC Message	
The Cooperative is seeking individuals in Districts 2 and 4 interested in serving on the 2015 nominating committee. Members of the nominating committee are responsible for presenting the names of individuals who wish to run for the Board of Directors. We encourage all members to take an active role in the election process. For more information, please contact Gwen Stevens at 507-367-7015 or gstevens@peoplesrec.com.	

Detail of Charges	
SINGLE PHASE SMALL COMMERCIAL METER PEC12345	
BASIC SERVICE CHARGE	37.00
ENERGY CHARGE 123 KWH @ \$.111270	13.69
SECURITY LIGHT	31.50
TOTAL ELECTRIC CHARGES	82.19
MINNESOTA SALES TAX	5.65
OLMSTED COUNTY SALES TAX	0.21
ROUND UP	.95
CURRENT CHARGES	89.00

kWh Use History	
Oct	87
Nov	155
Dec	183
Jan	125
Feb	230
Mar	96
Apr	91
May	86
Jun	149
Jul	81
Aug	108
Sep	81
Oct	123

PERIOD ENDING	10/2013	10/2014
Avg Daily Temp	48°	48°
Avg Daily kWh	2	3
Avg Daily Cost	2.84	2.84

Return This Portion With Your Payment

COOPERATIVE READS METER

NO READING REQUIRED

Account Number	31700
Delinquent Balance Due Immediately	61.25
Current Balance Due 11/20/14	89.00
Total Balance Due	150.25

PEC MEMBER
1234 COOP WAY NORTH
ORONOCO, MN 55960-0000

People's Energy Cooperative
Remittance Center
PO Box 333
Des Moines Iowa 50940-0333

MAILING ADDRESS

CITY	STATE	ZIP
SERVICE LOCATION PHONE #	OTHER PHONE #	

Glossary of Bill Terms

Basic Service Charge accounts for the majority of the Cooperative's investment in poles, wires, transformers and equipment to provide members with electric service. It supports fleet, facility and customer service functions, such as outage response, line maintenance, right-of-way clearing, member services support and administrative responsibilities.

Demand Charge is the highest metered "demand", measured in kilowatts (kW), for electricity in a 15-minute period per billing cycle. The charge is calculated based on cost per kW used.

Power Cost Adjustments (PCA) are dependent upon the true cost of power from Dairyland Power Cooperative, our power supplier. This can be in the form of a charge or a credit and is a direct pass-thru from Dairyland.

Energy Charge is based on the kilowatt hours (kWh) consumed during the 'statement read dates' and is multiplied by the current energy rate to calculate the charge. This also includes a portion of the infrastructure costs, maintenance and administrative expenses, and costs associated with environmental and renewable regulations.

Kilowatt-hour (kWh) is the measurement of electricity used. One kWh is equal to 1,000 watts used continuously for one hour. For instance, a 100-watt light bulb burning for 10 hours uses one kWh. The higher the watt rating on electrical devices, the more electricity it uses.

Usage Multipliers more than 1.0 are used when the meter only registers a percentage of the actual energy used; therefore, a multiplier is required to calculate actual usage.



People's Energy Cooperative

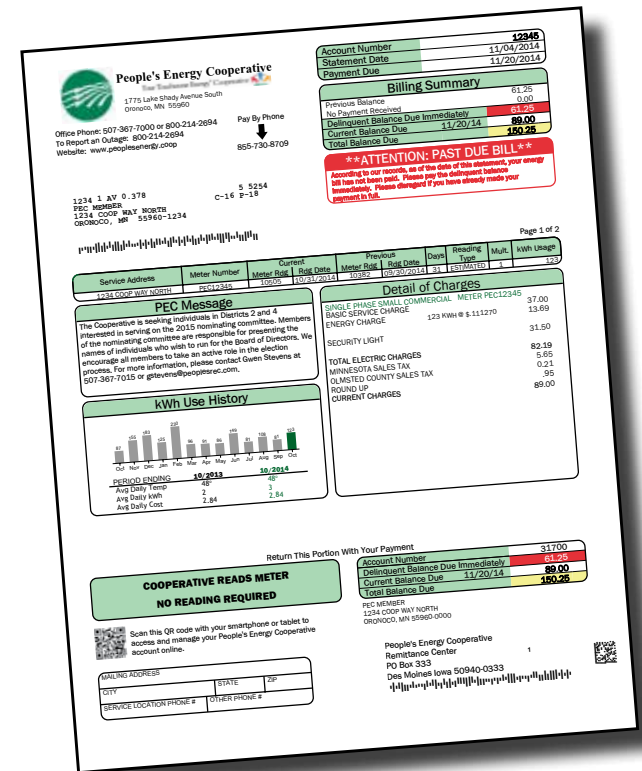
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1775 Lake Shady Avenue South
Oronoco, MN 55960

Business Hours: Monday - Friday
7:30 a.m. - 4:00 p.m.
507-367-7000
1-800-214-2694

Website: www.peoplesenergy.coop
Email: memberservices@peoplesrec.com

UNDERSTANDING YOUR ENERGY BILL



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