

Understanding Your Energy Bill

Your account number is important to note when contacting the Cooperative about the account or an outage. This is also the number to look for (minus the last two digits) in the monthly newsletter for a possible \$30 bill credit.

Cooperative contact information including our pay by phone number for your convenience.

The 'Billing Summary' provides a snap-shot of your payment activity.

Messages specific to your account will stand out to make you aware of information such as expired credit cards on file, a past due reminder or if your service is facing disconnection.

This section summarizes the meter detail for each service address.

The 'PEC Message' area displays important information about upcoming Cooperative events, member programs and reminders.

The 'kWh Use History' enables you to review the amount of electricity you use. No usage data was shared by Alliant, so this will only reflect one month's information on your first bill and will build each month.

The 'Detail of Charges' section itemizes charges for an individual meter. An explanation for each line item can be found in the 'Glossary of Bill Terms' and on the back of the bill.

Basic Service Charge
This amount will remain the same until August 2018.

Energy Charge
The per kWh rate will remain the same until August 2018.

Power Cost Adjustment
This may fluctuate based on the actual cost of power from the power supplier. It may be a credit or debit amount.


ALT Trans. Adjust
This adjustment will be in effect until Oct. 2017.

Conservation Program
This may fluctuate based on requirements by the MN Public Utilities Commission.

Co-op Ownership Adjust
This adjustment will be in affect until August 2018.

The back of the billing statement contains important information such as contact information, steps to follow in a power outage, payment options and more.

YNNN



People's Energy Cooperative
Your Touchstone Energy® Cooperative

1775 Lake Shady Avenue South
Oronoco, MN 55960

Office Phone: 507-367-7000 or 800-214-2694
To Report an Outage: 800-214-2694
Website: www.peoplesenergy.coop

Pay By Phone
855-730-8709

123 1 AV 0.388
PEC MEMBER
1234 COOP WAY NORTH
ORONOCO, MN 55960

5 825
C-3 P-3

Account Number	12345
Statement Date	08/25/2015
Payment Due	09/15/2015

Billing Summary	
Previous Balance	0.00
No Payment Received	0.00
Balance Forward	0.00
Current Balance Due	09/15/15 62.00
Total Balance Due	62.00

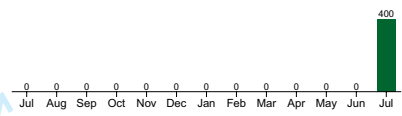
Account Message
Do the summer shift! Electricity costs more during the summer, and the greatest demand is from 11 am to 7 pm on weekdays. Shifting energy use to before 11 am or after 7 pm helps keep electric rates affordable for everyone.

1234 COOP WAY NORTH 00012345600 29959 08/24/2015 29559 07/30/2015 25 ESTIMATED 1 400

Service Address	Meter Number	Current Meter Rdg	Rdg Date	Previous Meter Rdg	Rdg Date	Days	Reading Type	Mult.	kWh Usage
1234 COOP WAY NORTH	00012345600	29959	08/24/2015	29559	07/30/2015	25	ESTIMATED	1	400

PEC Message
Mark your calendar for the 2015 Member Appreciation Event taking place on Tuesday, October 20 at the Cooperative office in Oronoco from 4 pm to 7 pm. Look for more details in the September Highline newsletter.

kWh Use History



PERIOD ENDING 07/2015
Avg Daily Temp 68°
Avg Daily kWh 16
Avg Daily Cost 2.31

Detail of Charges	
RESIDENTIAL - SINGLE PHASE	METER 00012345600
BASIC SERVICE CHARGE	8.50
ENERGY CHARGE	400 KWH @ \$.113220 45.29
POWER COST ADJUSTMENT	400 KWH @ \$.004810 1.92
ALT TRANSACTION ADJUST	400 KWH @ \$-.001780 0.71 CR
CONSERVATION PROGRAM	400 KWH @ \$.0008600 0.34
CO-OP OWNERSHIP ADJUST	400 KWH @ \$-.002000 0.80 CR
TOTAL ELECTRIC CHARGES	54.54
MINNESOTA SALES TAX	3.75
OLMSTED COUNTY SALES TAX	0.14
ROUNDUP AMT	0.57
CURRENT CHARGES	59.00

Return This Portion With Your Payment

Account Number	12345
Current Balance Due	09/15/15 59.00
Total Balance Due	59.00

COOPERATIVE READS METER
NO READING REQUIRED

Scan this QR code with your smartphone or tablet to access and manage your People's Energy Cooperative account online.

MAILING ADDRESS

CITY	STATE	ZIP
SERVICE LOCATION PHONE #	OTHER PHONE #	

PEC MEMBER
1234 COOP WAY NORTH
ORONOCO, MN 55960-0000

People's Energy Cooperative
Remittance Center
PO Box 333
Des Moines Iowa 50940-0333

Glossary of Bill Terms

ALT Transaction Adjustment was created due to the ITC transmission line sale and will be in effect until October 2017.

Basic Service Charge accounts for the majority of the Cooperative's investment in poles, wires, transformers and equipment to provide members with electric service. It supports fleet, facility and customer service functions, such as outage response, line maintenance, right-of-way clearing, member services support and administrative responsibilities.

Conservation Program is an adjustment dedicated to the recovery of Conservation Improvement Program (CIP) costs (i.e. energy efficiency rebates for cooling, lighting, appliances, etc.) as approved by the Minnesota Public Utilities Commission and adjusted annually.

Co-op Ownership Adjustment is a result of the sale from Alliant Energy to PEC on July 31, 2015, and reflects some of the savings of Cooperative ownership.

Demand Charge is the highest metered "demand", measured in kilowatts (kW), for electricity in a 15-minute period per billing cycle. The charge is calculated based on cost per kW used.

Energy Charge is based on the kilowatt hours (kWh) consumed during the 'statement read dates' and is multiplied by the current energy rate to calculate the charge.

Kilowatt-hour (kWh) is the measurement of electricity used. One kWh is equal to 1,000 watts used continuously for one hour. For instance, a 100-watt light bulb burning for 10 hours uses one kWh. The higher the watt rating on electrical devices, the more electricity it uses.

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Glossary of Bill Terms

Operation Round Up is a charitable program that provides funding to non-profit organizations in PEC's service territory. Members are automatically enrolled in the program and can opt-out at any time.

Power Cost Adjustment (PCA) is dependent upon the true cost of power from wholesale and transmission costs from our power supplier. This can be in the form of a charge or a credit and is a direct pass-thru from the power supplier.

Usage Multipliers more than 1.0 are used when the meter only registers a percentage of the actual energy used; therefore, a multiplier is required to calculate actual usage.

UNDERSTANDING YOUR ENERGY BILL

People's Energy Cooperative
1775 Lake Shady Avenue South
Oronoco, MN 55960
Office Phone: 507-367-7000 or 800-214-2694
Pay By Phone: 855-730-8709
To Report an Outage: 800-214-2694
Website: www.peoplesenergy.coop

Account Number: 12345
Statement Date: 08/28/2015
Payment Due: 09/15/2015

Billing Summary

Previous Balance	0.00
No Payment Received	0.00
Balance Forward	0.00
Current Balance Due	62.00
Total Balance Due	62.00

Account Message

Do the summer shift! Electricity costs more during the summer, and the greatest demand is from 11 am to 7 pm on weekdays. Shifting energy use to before 11 am or after 7 pm helps keep electric rates affordable for everyone.

123 1 AV 0.388
955 MEMBER
1234 COOP WAY NORTH
ORONOCO, MN 55960

5 825
C-3 P-3

Page 1 of 2

Service Address	Meter Number	Meter Rate	Current Rate Date	Previous Meter Date	Days	Reading	Mult.	kWh Usage
1234 COOP WAY NORTH	0001234567	2500	08/28/2015	07/29/2015	29	11100010	1	400

PEC Message

Mark your calendar for the 2015 Member Appreciation Event taking place on Tuesday, October 20 at the Cooperative office in Oronoco from 4 pm to 7 pm. Look for more details in the September Highline newsletter.

kWh Use History

Period Ending: 08/28/2015
Avg Daily Temp: 16
Avg Daily kWh: 2.31
Avg Daily Cost: 0.89

Detail of Charges

RESIDENTIAL SINGLE PHASE	0001001234567	8.50
BASE SERVICE CHARGE	400 KWH @ \$1.13220	45.29
ENERGY CHARGE	400 KWH @ \$0.04610	1.92
POWER COST ADJUSTMENT	400 KWH @ \$0.01780	0.71 CR
ALT TRANSACTION ADJUST	400 KWH @ \$0.00860	3.34
CONSERVATION PROGRAM	400 KWH @ \$0.00200	0.80 CR
CO-OP OWNERSHIP ADJUST		
TOTAL ELECTRIC CHARGES		\$4.54
MINNESOTA SALES TAX		3.75
CLAYTON COUNTY SALES TAX		0.14
ROUNDUP AMT		0.57
CURRENT CHARGES		\$9.00

Return This Portion With Your Payment

**COOPERATIVE READS METER
NO READING REQUIRED**

Account Number: 12345
Current Balance Due: 62.00
Total Balance Due: 62.00

PEC MEMBER
1234 COOP WAY NORTH
ORONOCO, MN 55960-0000

People's Energy Cooperative
Remittance Center
PO Box 333
Des Moines Iowa 50940-0333

City: _____ State: _____ Zip: _____
Service Location Phone #: _____ Other Phone #: _____



People's Energy Cooperative

Your Touchstone Energy® Cooperative

1775 Lake Shady Avenue South
Oronoco, MN 55960

Business Hours: Monday - Friday
7:30 a.m. - 4:00 p.m.
507-367-7000
1-800-214-2694

Website: www.peoplesenergy.coop
Email: memberservices@peoplesrec.com



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