

# Reporting Power Outages

The spring and summer storm seasons are fast approaching. With that brings the possibility of downed tree branches and other debris causing power outages. Remember, you have more than one way to report a power outage!



## Call Our Office

Dial (800) 214-2694, 24 hours a day, seven days a week, and report using our automated phone system or speak to a member services representative.

## Text Your Outage

You must be registered for outage texting before using it. To register, simply visit [www.peoplesenergy.coop/outage-texting](http://www.peoplesenergy.coop/outage-texting) and follow the instructions. It's important to note the phone number you register for outage texting capabilities must be associated with your account in our billing system. If it's not, you will be alerted during the registration process.

## Report Through SmartHub

Click on the 'Report an Outage' quick link on the left side of the SmartHub home page. Next, you will be asked if your power is out. Click on the 'Report an Outage' button and an automated message will be sent to the Cooperative. NOTE: You must be a registered user of SmartHub in order to use this method.



Please do not report outages through email, Facebook, or Twitter as they are not monitored 24/7 and it may delay response time. In the case of ANY life-threatening emergency (fire, downed 'live' power line, etc.), call 911 before calling the Cooperative at (800) 214-2694.



**People's Energy Cooperative**

Your Touchstone Energy® Cooperative 

(507) 367-7000 or (800) 214-2694

[www.peoplesenergy.coop](http://www.peoplesenergy.coop)

# Saving Energy at Home

Many members are now home more than what they would consider 'normal.' This will likely result in a higher electric bill. We've compiled a list of easy energy-saving tips that you can start doing now to make a difference in your overall energy usage.



- 1) Turn off unneeded lights.
- 2) Understand most electronics that remain plugged in when not in use are still using electricity.
- 3) As the temperatures rise, close shades and drapes during the day to help keep the heat out.
- 4) Use your dishwasher's air-dry cycle instead of the heat-dry cycle to dry dishes.
- 5) Set your water heater temperature no higher than 120° F.
- 6) Ensure refrigerator door seals are tight.
- 7) Set a reminder to change the filter on your furnace regularly.
- 8) Unplug battery chargers when not needed (that includes your cell phone charger!).
- 9) Turn off coffee makers when not in use.
- 10) Only do full laundry loads and wash in cold water when possible.



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