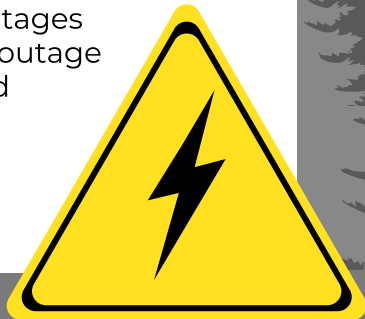


Outage Notification Service

To improve communication when power outages occur, we're proud to offer members a new outage notification service driven by our automated outage management system.

Turn the page to learn more!



How Does It Work

When our system experiences a power outage, our automated outage management system will send notifications to affected members who are registered for the service. In some cases, members may still have power but will receive a notification due to their proximity to the affected areas. A link to our power outage map within the notification will allow members to gain more information about the situation. When power has been restored, a follow-up notification will be sent.

How Do I Sign Up?

- Log into SmartHub, our account management system, and navigate to Settings and then Contact Methods. Ensure that the contacts listed are those you want to be used for notifications.
- Navigate to Settings and then Manage Notifications. Click on the arrow in 'Service' to expand the window. Using the drop downs under both Power Outage and Power Outage Restored, select the contacts you want to receive the notifications. Note that you can select both text message and email.

**Not set up with
SmartHub? Scan here!**

